

Professional Services: Tackling Complex PureFees Implementation with RBC – Canada’s Largest Bank

RBC – Canada’s Largest Bank | \$150 Billion AUM | Product: PureFees

The RBC PureFees Phase 1 implementation was a **large, complex initiative** with **aggressive timelines** (less than 1 year from start to production launch). The project experienced challenges around requirements, documentation, backlog management, testing, and communication. Despite these, RBC and PureFacts **collaborated closely** with strong teamwork, quick response cycles, and leadership focus, enabling the project to **meet critical milestones**.



Challenge

Given the scale and complexity of the bank's systems, the implementation presented several significant challenges, including:



Aggressive timeline (< 1 year)



Complex data ETL



Multi-layered teams & stakeholders



Change in calculation methodology (from advanced to true daily)



Large calculation volume (2.8M accounts including sleeves)



Solution

To address these challenges, PureFacts’ Professional Services Team worked together with RBC teams to apply its established agile delivery methodology to ensure **efficient execution and effective collaboration**.



Governance & Delivery Discipline

Strong project management ensured milestones, risks, and decisions were managed effectively.



Communication & Collaboration

Agile communication and close stakeholder engagement kept teams aligned and responsive.



Knowledge Transfer

Tailored training sessions focused on RBC-specific needs



Expertise & Support

Dedicated consultants onsite accelerated triage, support, and knowledge-sharing.